



MAHARASHTRA EDUCATION SOCIETY'S  
(SINCE 1860)

# MUKUNDDAS LOHIA COLLEGE OF ENGINEERING

CTS. 30, F.P. 28, Karve Road, Pune 411004 | e-mail: info.mlcoe@mespune.in | https://mlcoe.mespune.in  
Approved by AICTE (New Delhi) and Affiliated to Dr. Babasaheb Ambedkar Technological University (DBATU), Lonere

## NOTICE

### **Student Grievance Redressal Mechanism**

The College has established a Student Grievance Redressal Mechanism to address and resolve the grievances of students related to academic, administrative, or other college-related matters. Students raise grievances in the Form link that has been uploaded on the College Portal. All grievances will be treated with confidentiality and addressed at the earliest as per college norms.

### **Institute-level Grievance Redressal:**

- 1.If a student raises any grievance in internal assessment, the concerned faculties discuss all the queries with the students and help them to solve it.
- 2.If the concerned faculty is unable to solve the grievance, it is reported to the grievance redressal committee through the Head-Academic Monitoring Committee(AMC).
- 3.Grievance Redressal Committee and respective department Head-AMC solve such grievances amicably after discussion with concerned faculty and students.
- 4.If the grievance is not addressable at the department level, then the matter is forwarded to the Principal for further guidance and action.

### **University-level Grievance Redressal:**

- 1.The Institute's examination section and college examination officer (CEO) redresses University evaluation grievances.
- 2.These grievances are forwarded to the university examination cell with a application of student, remarks by the Principal and CEO, and supporting documents.
- 3.Under the University evaluation redressal system, students can apply for photocopy, verification, revaluation, name change, etc.
- 4.Results of grievances redressal at the University level are communicated to students through the Institute.

**Note:-** You are requested to submit your grievances through the provided link in a genuine and responsible manner.

Link: <https://mesmlcoepune.edugrievance.com/>

Regards,

*Makrand Tadhar*

Principal  
Grievance-Redressal Committee  
MES Mukunddas Lohia College of Engineering, Pune

